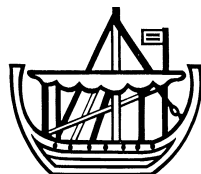


# THE HEBRIDEAN TRUST

NORTH PARADE CHAMBERS  
75A BANBURY ROAD  
OXFORD  
OX2 6PE



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# URRAS INNSE GALL

LOWER SQUARE  
HYNISH  
ISLE OF TIRREE  
PA77 6UG

## Booking Terms and Conditions

- Once we have accepted your booking and payment then required, a contract has been entered into, which includes these conditions, and such contract is governed by Law. Payment of all required amounts when they are due is of the essence of the contract.
- When making a booking you warrant that you are over 18 years old and accept full responsibility for all members in your group who will use the property during the period booked.

### Bookings

- Provisional bookings made by telephone will remain firm provided we receive the amount due within the period agreed at the time of booking (usually one to ten days). Please note that all provisional bookings made by e-mail need to be confirmed over the telephone along with payment.
- If the booking start date is within three months of the date you make your booking, you are required to pay the total price in full.
- If the booking start date is more than three months from the date you make the booking, you are required to pay a deposit of one third of the cost of your stay (or £100 per booking, if greater).  
**Please Note:** the deposit secures only the booking and not the price. In some cases prices may change. The price will not alter if you pay in full at the time of booking.
- Bookings must be for our normal booking period (usually starting on a Saturday) and will not be for less than three days.
- If you pay a deposit, the balance must be received at least three months before the booking start date. We do not undertake to remind you and if we do not receive the balance when due, we retain the option, with regret, to cancel your booking and make it available to others.

### Payments

- All payments made to us must be made in sterling. We accept Visa, MasterCard and cheques made payable to The Hebridean Trust Limited.

### Arrival and Departure

- In order to allow our Housekeeper time to prepare for you and your successors, you may not arrive before 1pm on the booking start date and you must leave before 9am on the last day (except by prior arrangement).

### Numbers

- Excluding babies in cots, the number of people sleeping in the property and its grounds must never exceed the number shown as the maximum in the Price Guide.
- We reserve the right to make an additional charge of £50 for non-residential use of our facilities.
- If the number of members in your group increases above the number for which the booking was made please contact our Warden in advance to discuss your request. Where we are able to accommodate additional members in your group, we will make an additional charge.

### Pets

- Where dogs are allowed (by prior agreement with our Warden), they must be kept off the furniture and under proper control. No other pets are permitted.

### Loss or damage

- When you book, you agree to indemnify us against all loss and damage arising (including unreasonably large amounts of cleaning) directly or indirectly to the property and its contents from any deliberate or negligent act or omission by yourself, or any person or animal accompanying you.
- We shall not be responsible for any loss, or damage to any belongings, or injuries sustained by you or any member in your group.

### Cancellation

- Your booking may be cancelled at any time by the person who made the booking giving us written notice. As we may not be able to re-sell your booking, we will be entitled to keep your deposit and apply a cancellation charge as shown below.

Period prior to the booking start date when written notification of cancellation is received by us	% of total booking price payable
3 months or more	loss of deposit
2-3 months	45%
15 days-2 months	60%
14 days or less	100%

- Where any cancellation reduces the number of members in your group below the number on which the price and/or any concession agreed for your booking were based, we will recalculate these items and re-invoice you accordingly. Cancellation charges for any reduction in the number of members in your group will be applied according to the cancellation provisions. We recommend that you have adequate insurance in place to cover you in the event of cancellation.
- We can, in some cases, transfer bookings to a new date for a charge of £40 for each booking, plus any additional rent, provided this is requested not less than three months before the booking start date.
- We may cancel a booking at any time before the booking start date. We would expect only to do this for essential building work or for some other reason unforeseen by us at the time your booking was accepted. In this unlikely event we shall refund in full all money received by us for the booking, but will not have any liability beyond this.

### Access

- Anyone with our authority may have access during your stay. This is unlikely to happen but, if it does, we will give you as much warning as we can.

**We reserve the right to terminate a booking at any time if these conditions are not met in full.**